

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 24<sup>th</sup> day of August' 2022**  
**C.G.No.28/2022-23/Tirupati Circle**

*Present*

<b>Sri. Dr. A. Jagadeesh Chandra Rao</b>	<b>Chairperson</b>
<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri S.L.Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Sri. Dr. R. Surendra Kumar</b>	<b>Independent Member</b>

*Between*

V.Suseela Tanapalli, Kuntrapakam, Tirupati, Chittoor Dt.	Complainant
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**AND**

1.Junior Accounts Officer/SERO/Karvetinagaram. 2.Executive Engineer/O/Puttur	Respondents
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**ORDER**

1. The case of the complainant is that the complainant having Agricultural ASc No.5343313000384, her agricultural land is of 2.79cents and she is not the Income tax assessee, even though her Agricultural service is billing under paying category. Hence requested the forum to change the category of the said agricultural service from paying category to un-paid category.
2. The case was registered as CG.No.28/2022-2023/Tirupati circle and sent to respondents for written submissions.
3. On 12.8.2022 the complainant's husband approached and informed to the forum that the grievance was resolved by the department, hence requested to close the grievance (satisfaction letter enclosed).

**DESPATCHED**

DATE

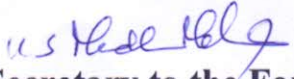
C.G.No.28/2022-23/Tirupati Circle

24/8

4. In as much as the grievance of the complainant is resolved by the respondents , the complaint is disposed off in favour of the complainant.

Sd/- Sd/- Sd/- Sd/-  
Member (Finance) Member (Technical) Independent Member Chairperson

**Forwarded By Order**

  
**Secretary to the Forum**

**This order is passed on this, the day of 24<sup>th</sup> August'2022**

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.